

Notice Regarding Faxing Paper Prescriptions

Effective May 9, 2016

We are able to quickly *electronically* fax most prescriptions to a pharmacy. However, there are some prescriptions that must be printed off on paper (i.e. prescriptions for controlled medications like opioids, or for pharmacies who we do not have in our computer database). These *paper* prescriptions must be faxed manually.

Unfortunately, it is quite time-consuming for our staff to *manually* prescriptions. Because our fax system is so busy, it takes the staff 15 minutes or more of recurrent attempts before the fax finally goes through.

Due to significant government cutbacks to healthcare and physician services, we must now prioritize the time and resources of our staff. We can no longer offer patients the free convenience of faxing paper prescriptions.

Unfortunately, this means that patients will now have to come into our office to pick up the paper prescriptions and deliver to their pharmacies in person.

Alternatively, we can still manually fax paper prescriptions, but a convenience fee of \$5 will apply each time.

You may wish to consider signing up for one of our Annual Block Fee options, which is a flat rate that includes faxing paper prescriptions as well as most of the other uninsured services.

Thank you kindly for your understanding.